



RETURN POLICY

We will gladly accept returns of new and unused merchandise that is in its original packaging with tags.

Returns must be postmarked within 15 days of the date of delivery to be eligible for a full refund in the original form of payment. Returns postmarked after 15 days and before 30 days, will receive store credit (this does not include original shipping costs).

All sale items are final and gifts will be eligible for store credit only.

Refunds are processed either in the original form of payment or as store credit. Once we receive the return package, an email confirmation will be sent and the refund will be processed within 14 days. Please allow 1 to 2 billing cycles for your account to be credited.

Please fill out the information below and include this form in the return shipment.

*LIVLY is not responsible for returns that do not arrive at our warehouse.
We recommend saving your tracking number to ensure your package is delivered safely.*

RETURN FORM

Please ship returns to the address listed at the bottom of this form.

Order No: _____ Name: _____

E-mail: _____ Phone No: _____

Reason for return:

- Too small size
- Too big size
- Did not meet expectations
- Other: _____

Thank you for shopping with us!

LIVLY
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